

## **QUALITY POLICY**

## **Policy Statement**

Melchor Contracting is committed to continual improvement of our quality management system, quality products, and service provision, which meet and exceed customer expectations and requirements.

## **Quality Objectives**

Melchor Contracting is committed and will strive to:

• Provide high-quality products and services in a cost-efficient manner

To achieve our objectives, we will:

- Continually improve our quality management system
- Define and meet objectives by documenting and monitoring measurable quality targets
- Conduct regular management review meetings to ensure our quality management system is reviewed and controlled appropriately
- Remain compliant with statutory, regulatory, and other requirements
- Ensure our quality management system is conformant and certified to ISO 9001 2015
- Conduct audits of key processes within the business as part of our continual improvement process

Dylan Ogilvie General Manager – Operations Reviewed: 03/05/2023

